

**National Stock Exchange Of India Limited****Department: INVESTOR SERVICES CELL**

Download Ref No: NSE/ISC/64418

Date: October 07, 2024

Circular Ref. No: 51/2024

To All Members,

**Subject: Dissemination of the SCORES 2.0 domain name on the website of the Trading Members**

SEBI vide circular No. SEBI/HO/OIAE/IGRD/CIR/P/2023/156 dated September 20, 2023, and Exchange vide circular No. NSE/ISC/58504 dated September 21, 2023, had issued a Circular on Redressal of investor grievances through the SEBI Complaint Redressal (SCORES) Platform and linking it to Online Dispute Resolution platform. Vide the aforesaid circulars, Members were advised to disseminate the provisions of the said circular on their respective websites.

Further, the Exchange circulars NSE/ISC/2019/41519 dated July 4, 2019, NSE/ISC/52517 dated June 03, 2022, and NSE/ISC/54332 dated November 09, 2022, stated that the Members were required to publish the scores link on their respective websites under the Contact Us Page. It is further reiterated that the Members should update SCORES 2.0 domain name (<https://scores.sebi.gov.in>) against the old domain i.e., (<https://www.scores.gov.in>). Also the members are required to update the revised process flow of complaint redressal mechanism on their respective websites.

Members are required to take note of the above referred circular and ensure compliance.

**For and on behalf of  
National Stock Exchange of India Limited****Shanti Idnani  
Associate Vice President**

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